

1. Profile

The profile screen consists of three sections – personal details, password recovery and number of simultaneous calls.

Profile

Contact Us to Change your Personal Details Update Profile

First Name: Test_Anna
 Last Name: Test_Anna
 Email: anahit@voicetrader.us
 Organization: Test_Anna
 Address Line1: Test_Anna
 Address Line2:
 Country: Armenia
 State: yerevan
 Zip Code: 0001
 Mobile Phone Number: 37477996332
 Currency: USD
 Time Zone: Asia/Yerevan
 Interface Language: English
 Subscription: Free up to 3 ext
 Low Balance Notification Threshold
 10

Old Password:
 New Password:
 Retype Password:
Change

Simultaneous Calls
 Max Number of Simultaneous Calls: 3
Request more channels

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In personal details section, you can only modify the following data:

- **Time Zone**
- **Interface Language**
- **Subscription**
- **Low Balance Threshold Notification** – this option will switch on the low threshold notification, so when your account balance will reach the threshold amount, an automatic email and SMS notification will be sent to you. The threshold itself is also configurable here.

Note: For security reasons, to modify other personal details, please contact Voicebuy Customer Self-care portal administrator.

In password recovery section, you can change your password by defining the old password, inserting and confirming the new one.

In **Simultaneous Calls section**, you can see the current maximum number of allowed simultaneous calls. Alternatively, you can request additional channels by pressing the **Request More Channels** button and submitting the request. Voicebuy administrator will revise your request and take the respective actions. You will be notified by email about decision made by the Voicebuy administrator.

Request more channels ✕

Max Number of Simultaneous Calls:*

Submit +