

1. DID Management

[DID \(Direct Inward Dialing\)](#) or [DDI \(Direct Dialling Inward in Europe\)](#) is a feature offered by Voicebuy IP PBX to allocate a range of telephone numbers associated with one or more extensions. With DID, you can assign personal numbers to each employee in your company or family, without requiring a separate SIP account for each.

This section consists of three sub-sections:

- My DIDs
- Order DID
- Incoming Trunk

1.1 My DIDs


In this section, a list of registered DID number is presented.

DID Number	Country	City/Toll-free	Monthly Subscription Amount	Incoming Charge Per Minute	Expiry Date	Renew	Forward and Mapping	Actions
61870706129	Australia	Adelaide	USD 5.00	USD 0	2016-02-11	No		

The following information is listed for each DID number:

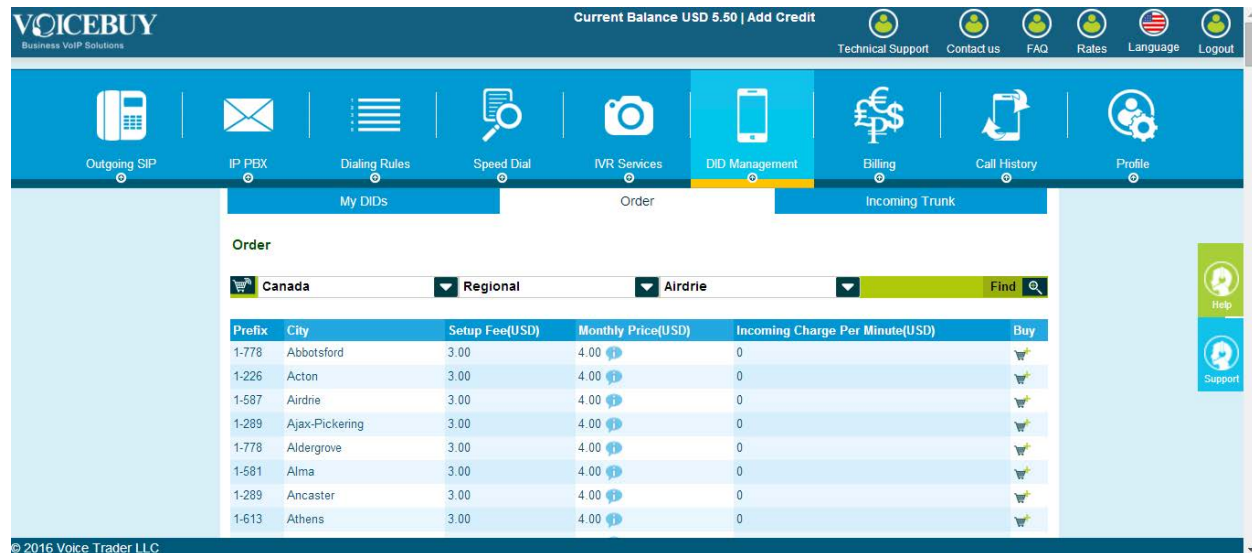
- **DID Number**
- **Country**
- **City/Toll-free** – this indicates the type of DID: city number or toll-free.
- **Monthly Subscription Amount**
- **Incoming Charge Per Minute**
- **Expiry Date** – the date when the DID will be expired. Once the date is met, the DID will become inactive.
- **Renew** – option allows to renew the DID automatically after the expiration of the period.
- **Forward and Mapping** – option is used to configure the forwarding and mapping settings of DID.

- **Actions** – edit and delete options are available in this column. The **Edit** button will lead you to the **Edit DID** page, where DID settings can be modified. For details, see [Order DID](#). The **Delete** button will delete the DID from your list. Note that deleted DIDs cannot be called and used for calling.








Above this table, an  **Order** button is available to order new DID numbers.

1.2 Order DID

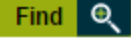

In this section, new DID numbers can be purchased.



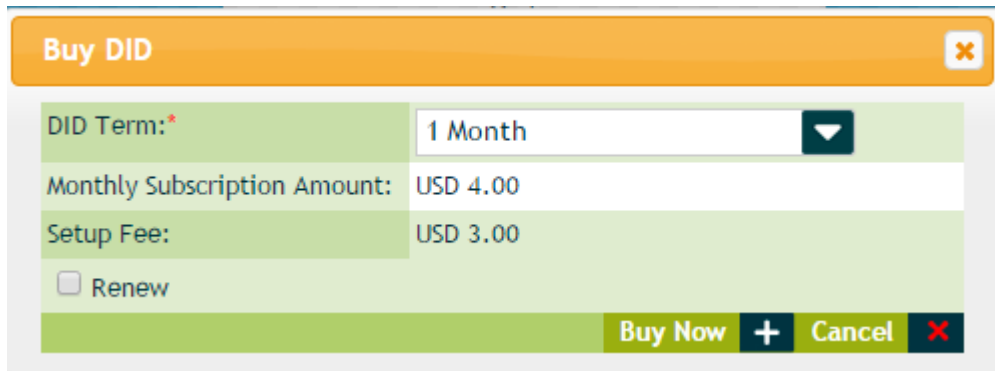
The screenshot shows the 'Order DID' section of the Voicebuy portal. At the top, there's a navigation bar with 'My DIDs', 'Order', and 'Incoming Trunk'. Below this, there are filters for 'Canada', 'Regional', and 'Airdrie'. A table lists available DIDs with the following columns: Prefix, City, Setup Fee(USD), Monthly Price(USD), Incoming Charge Per Minute(USD), and Buy. The 'Buy' column contains shopping cart icons.

Prefix	City	Setup Fee(USD)	Monthly Price(USD)	Incoming Charge Per Minute(USD)	Buy
1-778	Abbotsford	3.00	4.00	0	
1-226	Acton	3.00	4.00	0	
1-587	Airdrie	3.00	4.00	0	
1-289	Ajax-Pickering	3.00	4.00	0	
1-778	Aldergrove	3.00	4.00	0	
1-581	Alma	3.00	4.00	0	
1-289	Ancaster	3.00	4.00	0	
1-613	Athens	3.00	4.00	0	

How to Order a DID:

1. First, choose a **Country**. Then select the type of the channel (regional, toll-free or state based). Finally choose a region or city of your destination, so that the DIDs of the selected location will be filtered.
2. Next choose a DID type (regional, national, toll-free or mobile) and a region of the selected country, if applicable.
3. The  button will filter the DIDs according to the provided criteria. In the table below, all available DIDs will be listed with the following information:
 - Prefix
 - City
 - Setup Fee (USD)
 - Monthly Price (USD)
 - Incoming Charge Per Minute (USD)
 - Buy
4. By clicking on the  button in the **Buy** column, the corresponding DID can be purchased.
5. To buy a DID, following information should be provided:

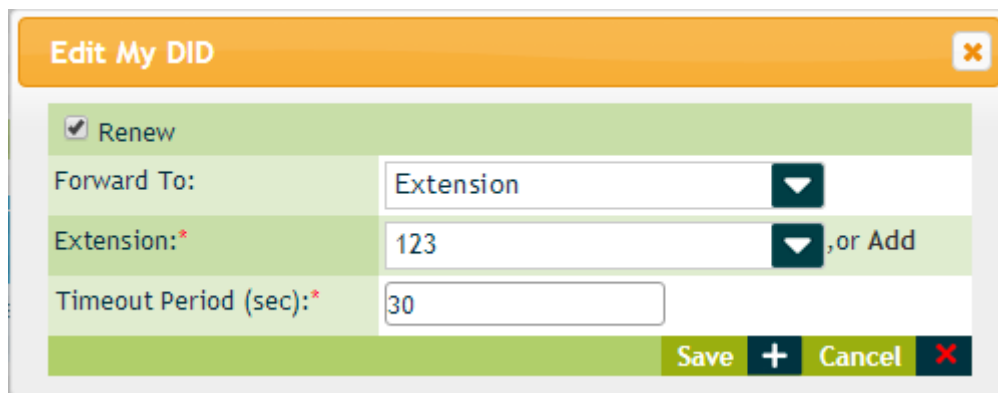
- **DID Term** is the period of DID usage.
- **Monthly Subscription Amount** and **Setup Fee** display the information about the DID you are about to purchase.
- **Renew** – if this option is selected, your credit card will be charged again once the DID period is expired to renew the DID for the next period of the same length.



Buy DID ✕	
DID Term:*	1 Month ▼
Monthly Subscription Amount:	USD 4.00
Setup Fee:	USD 3.00
<input type="checkbox"/> Renew	
Buy Now + Cancel ✕	

6. **Buy Now** button will subtract DID subscription and monthly fee from your balance. In the event if no enough balance is available in your account, you will be redirected to [Billing](#) page.
7. As the DID is purchased, it will appear in the [My DIDs](#) section.
8. The first thing after DID is purchased to do is to define its forward destination (extension, SIP URI, Incoming Trunk, Hunt Group or Destination number). Select the appropriate option in **Forward To** drop down list and provide the destination number. You may define the forward **Timeout Period** (in sec) and select whether DID should be automatically **Renewed** or not.

Note: Pay attention when enabling **Renew** option as it may occur additional changes after the validity period will be expired.



Edit My DID ✕	
<input checked="" type="checkbox"/> Renew	
Forward To:	Extension ▼
Extension:*	123 ▼ ,or Add
Timeout Period (sec):*	30
Save + Cancel ✕	

1.3 Incoming Trunk

Similar to DID, Incoming Trunks offer multichannel lines for placing and receiving multiple simultaneous calls. Incoming Trunks can provide larger number of simultaneous channels than DID, therefore you can forward DID to a trunk.

In this section, new Incoming Trunks can be purchased.

The screenshot displays the Voicebuy Customer Self-care Portal interface. At the top, the logo 'VOICEBUY Business VoIP Solutions' is on the left, and 'Current Balance USD 13.50 | Add Credit' is on the right. A navigation bar contains icons for Technical Support, Contact us, FAQ, Rates, Language, and Logout. Below this is a main menu with icons for Outgoing SIP, IP PEX, Dialing Rules, Speed Dial, IVR Services, DID Management (highlighted), Billing, Call History, and Profile. The main content area is titled 'Incoming Trunk' and features a table with columns: Trunk ID, Trunk Name, Quantity of Channels, Renew Automatically, Forward and Mapping, Zone, Monthly Subscription Amount, Expiry Date, and Actions. A green 'Add +' button is positioned above the table. On the right side, there are 'Help' and 'Support' buttons. The footer shows '© 2016 Voice Trader LLC'.

How to Add an Incoming Trunk:

1. Press **Add +** button to purchase DID trunk.
2. To buy a DID trunk, following information should be provided:
 - Trunk Name
 - Zone
 - Quantity of Channels
 - Trunk Term
 - Monthly Subscription Amount
 - Renew Automatically

Add Incoming Trunk ✕

Trunk Name:*	<input type="text" value="Trunk0918"/>
Zone ? :*	<input type="text" value="Worldwide"/> ▼
Quantity of Channels:*	<input type="text" value="5"/> ▼
Trunk Term:*	<input type="text" value="1 Month"/> ▼
Monthly Subscription Amount:	USD 74.95
<input type="checkbox"/> Renew Automatically	
<input type="button" value="Buy Now"/> + <input type="button" value="Cancel"/> ✕	

3. **Buy Now** button will subtract DID monthly subscription fee from your balance. In the event if no enough balance is available in your account, you will be redirected to [Billing](#) page.
4. As the DID trunk is purchased, it will appear in Incoming Trunk table.